



NESST (New England Sector Support Team) Newsflash

Hi Everyone,

Welcome this week's edition of the NESST Newsflash. The table of contents is now interactive, so if you see an article you'd like to read, just press the Ctrl key and click on the link in the table of contents and you will be taken directly to the article. We're also no longer sending the Newsflash in PDF so that you receive a copy with live links. We hope you enjoy the new format.

New England **Sector Support Team**



Phone: 02 6772 3950

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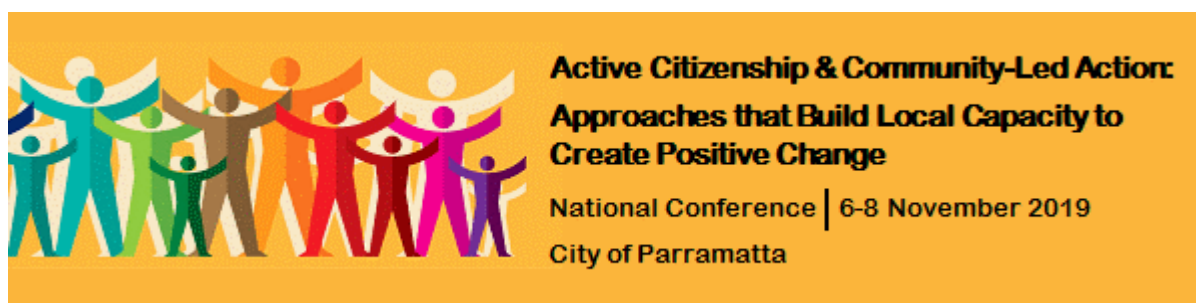


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NCOSS eNews with the latest from the community sector

Email not displaying properly? [Click here to view it online](#)



A MESSAGE FROM NCOSS CEO

Dear All,

Last week I spoke at the Financial Inclusion Forum hosted by the Financial Inclusion Network on social capital - relationships that provide meaning, emotional support and a buffer against adversity. When you are experiencing hardship, it is next to impossible to afford going out with family and friends, having people over or undertaking any social activities.

That's why initiatives such as community lunches, playgroups, shopping trips, book clubs, film nights, community gardens - too often derided as soft measures lacking tangible outcomes - are so important. They connect people to each other and to the service system. Yet in our rush to deliver market driven, individualised support packages, their practical simplicity and value can be over-looked.

The recent Infrastructure Australia audit and IPART Opal fares review have provided the opportunity to highlight that affordability, accessibility and quality of transport is unequal, particularly for people on Newstart, in financial stress, with a disability or living in outer areas. [See recent media coverage here.](#)

NCOSS is now turning its attention to next year's budget and our annual pre-budget submission. While there is no shortage of issues, the challenge is determining priorities! We will be seeking member input on this important task so stay tuned.

- Joanna Quilty, NCOSS CEO

NCOSS News



NCOSS joins sector in signing ACOSS submission to making existing housing more energy efficient

NCOSS has joined 25 organisations to support an ACOSS submission to the National Energy Productivity Plan secretariat on a Trajectory for Low Energy Existing Homes. Energy inefficient homes, along with rising energy costs, mean that a significant and growing portion of the population now live in houses that are cold and damp in winter and too hot in the summer. The coalition of organisations welcome many of the initiatives currently underway to improve existing housing, however recommend a systemic, coordinated response to achieve low carbon homes, soon. [Read the full joint submission here.](#)



Every Child Matters Campaign – Launching Tuesday 27 August!

Every child and young person in Australia can and should thrive, this is only possible when Australian families get the support they need to navigate tough times. NCOSS is a campaign partner in the **Every Child campaign**. This campaign is calling for long-term social and systems change to deliver better outcomes for children and families. Launching on the 27th August, **Every Child** aims to ensure children and families get the right support at the right time. [Read more about how you can support the campaign.](#)

**RAISE
THE RATE**

**JOIN THE CAMPAIGN
TO RAISE NEWSTART**



Raise the Rate Campaign – Senate launches inquiry into Newstart

The Australian Federal Senate has voted to launch an [inquiry on Newstart and related payments](#). This is a chance for all of you, wherever you live, whatever your circumstances, to share your views and experiences, and send the government a clear, powerful message: Newstart and Youth Allowance need an urgent raise. ACOSS have produced a [guide for those who want to share their story with the Senate inquiry, which you can access here](#). For more information [visit the Raise the Rate website](#).



CEEP Training Opportunities Coming to Sydney and Dubbo

Many of us are not experts in mental health, yet we support people living with mental health conditions in our daily work. This free training trial helps people in community settings to understand and work with people with mental health conditions. In these free training workshops you will hear about recovery, mental health services, the NDIS, how to create healing environments and empowerment. These trainings will be held in [Sydney 10th and 11th September](#) and again in [Dubbo on 21st and 22nd October](#). [More information here](#).

NCOSS Training & Events

28
AUG

[NGO Research Forum](#)

16
OCT

[NCOSS & NSW Legislative Council Parliamentary Inquiries Workshop](#)



[View all Training & Events](#)

Latest Community Jobs

- [Aboriginal Legal Officer - Tenants Union of NSW](#)
- [Senior Policy Officer - Shelter NSW](#)
- [Coordinator - Carers and Employers Network - Carers NSW](#)
- [Practice Leader - Post Separation Services - Relationships Australia Canberra and Region \(RACR\)](#)
- [Solicitor/Senior Solicitor, Strategic Litigation - Public Interest Advocacy Centre](#)

[View all Jobs](#)

[Advertise your Jobs on the NCOSS Community Jobs Board](#)

Sector Professional Development

Post Election: Where to for the Community Sector? - 26 Aug 2019, Online



Australian Research Alliance for Children and Youth (ARACY)
Post Election: Where to for the Community Sector?
26 August 2019, 12.00pm-1.00pm
Online

[Read More](#)

Sub-contracting & the Law: It's All in the Foundations - 10 Sep 2019, Online



Justice Connect - Not-for-profit Law
Subcontracting & the Law: It's All in the Foundations
10 September 2019, 12.45pm-2.00pm
Online

[Read More](#)



Governance for Social Impact - 16-17 Sep 2019, Sydney



Centre for Social Impact & UNSW
Governance for Social Impact
16-17 September 2019
UNSW Sydney CBD Campus

[Read More](#)

KPIs for NFPs - 3 Oct 2019, Online



Connecting Up
KPIs for NFPs
3 October 2019, 11.00am-12.00pm
Online

[Read More](#)

Use & Abuse of Evidence in Social Policy - 10 Oct 2019, Melbourne



The Power to Persuade Symposium
Use & Abuse of Evidence in Social Policy
10 October 2019, 9.30am-5.00pm
Treetops Room, Melbourne Museum, 11 Nicholson St, Carlton

[Read More](#)

National Conference - Active Citizenship & Community-Led Action: Approaches that Build Local Capacity to Create Positive Change - 6-8 Nov 2019, Parramatta



Community Capacity Building Team, City of Parramatta Council
National Conference - Active Citizenship & Community-Led Action: Approaches that Build Local Capacity to Create Positive Change
6-8 November 2019

[Read More](#)

Measure & Report your Social Value - 20 Nov 2019, Sydney



Philanthropy Australia
Measure & Report your Social Value
20 November 2019, 9.00am-12.00pm
Karstens, 111 Harrington St, The Rocks

[Read More](#)

Sector News & Resources

Stronger Communities Programme Round 5



The Stronger Communities Programme provides each of the 151 federal electorates with up to \$150,000 to fund small capital projects that improve local community participation and contribute to vibrant and viable communities. In consultation with their community, each Federal Member of Parliament

[Read More](#)

New Guidelines for Charitable Fundraising



NSW Fair Trading has published updated guidelines for charitable fundraising which explain the requirements and obligations of fundraisers in NSW. They state the guidelines will help reduce red tape for charities and increase compliance by making the legislative requirements clearer and easier to understand.

[Read More](#)

9 Examples of Donor-Friendly "Ways to Give" Pages



Has your organisation's list of giving options grown beyond a simple donation form? When you get to a point where you want to tell supporters about things like bequests, matching gifts, sponsorships, capital campaigns, memorial gifts and more, it becomes increasingly important to put together a "Ways to Give" page

[Read More](#)

More Giving to Charities but Fewer Donors



Tax-deductible donations made by Australians have reached a record \$3.5 billion but the share of taxpayers making deductible gifts has been in decline since the beginning of the decade. Analysis of the latest tax data shows the average tax-deductible gift amount was \$769.99 in 2016-17

[Read More](#)

Not-for-Profit Governance & Performance Study 2019 Report



The Australian Institute of Company Directors (AICD)'s 2019 Not-for-Profit Governance and Performance Study report highlights the challenges facing NFP directors and the key areas of focus for NFP boards. NFP directors are consistently spending more time on their NFP board roles.

[Read More](#)

[Subscribe to Funding e-News](#)



In Brief

AbSec Strong Communities Strong Kids Conference and Awards 2019 – Early Bird Tickets on Sale Now, 19 – 21 November [Read more about the conference.](#)

Not in my backyard: \$1.6million in grants to help tackle local litter problems - NSW Government is calling on community groups to apply for a share of \$1.6million in grants to tackle litter in their local area. [More here.](#)

Hesta Community Awards – Do you know someone with a story worth celebrating? [Nominations for the 2019 Awards are now open!](#)

Let's Get Started: Setting Up & Running a Not-for-profit Organisation Webinar – A Justice Connect webinar, [Tuesday 27 August.](#)

icare's Care and Service Excellence Awards celebrate organisations and individuals making outstanding, positive contributions to the delivery of insurance and care services for the people, businesses and communities of NSW. [Nominations now open!](#)

Recent Reports:

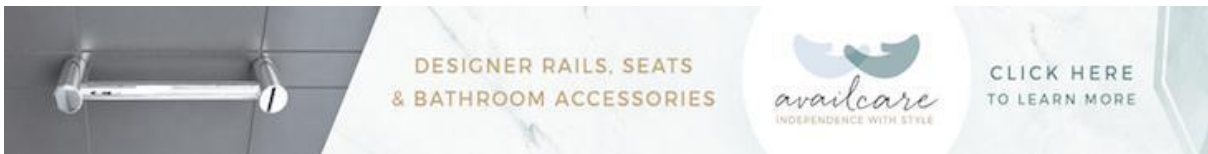
- [Fourth action plan: National plan to reduce violence against women and their children 2010-2022 - DSS](#)
- [Australia's Long Term National Health Plan - DOH](#)
- [Older Australians and the housing aspirations gap - AHURI](#)
- [Young Australians and the housing aspirations gap - AHURI](#)
- [Love \(still\) makes a family: A report into discrimination faced by LGBTIQ+-parented families when accessing Australian Government services - Rainbow Families](#)



Community Care Review

**COMMUNITY
Care REVIEW**

Australia's magazine on home and community-based care and support



Latest News



[Figures show decrease in rate of dementia hospitalisations](#)

New statistics have been released showing falling hospitalisation rates for people with dementia and conservative prescribing of anti-dementia medication.



[Enhanced living research hub to improve in-home support](#)

Deakin University is home to new a collaborative research hub which will focus on delivering technological innovations to help older Australians and people with disability remain at home.



[WA's first dementia bus about to hit the road](#)

WA's first community dementia bus will provide respite for dementia carers, give people living with dementia access to VR technology and raise awareness at schools.



[DSDA customer story](#)

For many clients, a driving license is a ticket to the outside world and a symbol of freedom. When someone has driven their entire lives, it's understandable why stopping driving is difficult for all involved. Pearson speaks to an Eastern Health Occupational Therapist who uses **DriveSafe DriveAware** as the missing link for assessing fitness to drive

[Read more](#)

Sponsored



'Carebnb' partnership offers time out for carers

Cares Queensland and Airbnb are working together to give carers a break from their demanding and often relentless roles.

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Events

Presented by
Australian
Ageing Agenda
Advertisers



Standard 8 Organisational Governance Master Classes

Jul 27 – Sep 6

Join your fellow directors, CEOs, executives and managers to enhance your understanding of Standard 8 and the practical steps and activities you should take.



2nd Retirement Living Forum

Aug 26 – Aug 28 all-day

A unique event that will explore some of the most exciting case studies and innovative strategies to deliver customer centred services in Australia's retirement villages.



COTA + ACSA | Quality in Aged Care Conference

Aug 26 – Aug 29 all-day

Benchmarking against the New Quality Standards | The latest updates on the Royal Commission | Building trust & engaging with consumers.



ATSA Independent Living Expo (part of i-CREAtE)

Aug 27 – Aug 28 all-day

The very first ATSA Independent Living Expo in Canberra is taking place on 27-28 August alongside i-CREAtE 2019 Conference.



[Health Metrics World Conference 2019](#)

Aug 29 – Aug 30 all-day

The third annual Health Metrics World Conference 2019 will be held at Crown Conference Centre in Melbourne. This year's theme is 'Adapt and Align to New Thinking'.



[Aged Care Strategy Leaders Surviving, Sustaining and Thriving in Times of Change](#)

Sep 25 – Sep 27 all-day

(Co-locating Future of Aged Care & Aged Care Financial Leaders Summits)



[Home Care Seminar- for new staff and Providers](#)

Oct 24 all-day

Workshop designed for those who may be new to the Home Care sector in Australia



[8th International Conference on Ageing and Spirituality](#)

Oct 27 – Oct 30 all-day

Charles Sturt University is hosting the 8th International Conference on Ageing & Spirituality in Canberra 27-30 October 2019.



[LASA National Congress 2019](#)

Oct 27 – Oct 29 all-day

LASA National Congress 2019 will be held at the Adelaide Convention Centre from 27-29 October. Be a part of the largest age services event in the Australasia.



ACSA Issue No. 130 | 22 August
2019

[View this email in your browser](#)



Together we can.... ACSA's workforce commitment

Yesterday I attended the first of our national [Workforce Symposium](#) series in Perth, WA. The Symposium is designed to support members address workforce challenges head on, including issues such as performance management, the Remote Accord and workplace mental health and wellbeing.

It was a great day with engaged attendees and reinforced that workforce is one of the main issues keeping members up at night. Upcoming dates for your states are: [SA - 30 August](#), [VIC - 3 September](#), [TAS - 10 September](#) and [NSW - 12 September](#).



The discussion and topics at the Symposium reinforce why ACSA established, and is rolling out nationally, our Workforce and Industry Development (W&ID) Unit. Since its establishment in April 2018 we have more than doubled our capacity and now have over 30 people providing practical support in regions around the country including:

- programs to assist in attracting, retaining and supporting the workers we need; and
- boosting our successful new and emerging leaders program which has been running now for 3 years.

These are just two examples of our approach which support you to find right fit staff, with the right skills and knowledge, to ensure you are able to offer the quality of care that you want to deliver and that the community expects

As always ACSA is focussed on addressing the issues you face in delivering quality care and representing your views with decision makers. Over this past week we have had meetings with politicians and Ministerial Offices, departmental officials and attended the National Aged Care Alliance (NACA).

There are many complex and challenging issues - some quite specific and detailed while others are broad and systemic – requiring difficult conversations. But they are all important as we seek actions and solutions that ensure quality services from sustainable providers.

Regards,
Pat Sparrow, CEO



Congratulations to all the state winners of the 2019 ACSA Aged Care Awards

ACSA's busy state awards season around the country has capped off for the year, recognising thirty-four talented individuals, organisations and initiatives for their work leading the aged care industry forward.

Winners from each state will now represent their state at the National Awards presentation held during the ACSA National Summit taking place in Melbourne from Tuesday 8 October to Thursday 10 October. **Early bird registrations end today (22 August) so book today and save.** [Click here](#) to see all winners from all states.

Positive update for older Australians at the Royal Commission Rockhampton forum

At Tuesday's Rockhampton community forum, Commissioner Lynelle Briggs promised that as the Royal Commission draws to a close that the final report will recommend great changes to aged care system in Australia stating, "*We feel so great is the change is needed in this sector, we want to create a complete plan for what's needed*". [Click here](#) to read more about Commissioner Briggs findings at the Rockhampton forum as well as upcoming hearings dates.

Home care payments in arrears

ACSA met recently with the Department of Health to discuss the home care payments in arrears 2019-20 Budget measure.

The Department of Health is in the initial stages of thinking about how the measure can be implemented and intends to consult home care providers in the coming months. For more information read [here](#).



 ACSA

 SAI GLOBAL

ACSA Legislative Alerts

Lawlex Premium

Summaries of changes to legislation delivered straight to your inbox in 24 hours

ACSA member subscriptions are now available at 80% off RRP!

ACSA member story - Crowley Care Ballina (NSW) wins Building Award



Crowley Care's Stage 1 Redevelopment in Ballina has won the 2019 Master Builders Association of New South Wales Excellence in Building Awards for the Northern Regions. The award was entered by local builder Bennett Constructions for the Age Care and Independent Living Buildings \$10-\$20 million category. The building award for Crowley followed the organisation winning ACSA's 2019 NSW/ACT Regional, Rural and Remote Aged Care Provider of the Year. [Find out more](#)

Base interest rate reduced - correction

In last week's ACSA Weekly (15 August 2019), we reported that the Department of Health had updated its website to advise that the Base Interest Rate for residential aged care providers had been reduced to 3.00% for residents leaving care in the quarter 1 July 2019 to 30 September 2019.

The Department changed its website on 16 August and has advised a correction today that the reduced Base Interest Rate of 3.00% only applies for residents leaving care in the period 1 August 2019 to 30 September 2019.

The Base Interest Rate for residents leaving care in July 2019 had not been reduced and was 3.75% which is the same as for the previous quarter.

Questions about the base interest rate can be emailed to the department's prudential area at prudential@health.gov.au. Current and previous interest rates can be found on the Department's website [here](#).

Aged care means assessment forms

Information about the new aged care means assessment forms is on the Department of Human Services website [here](#). Old forms should no longer be used.

There is a new digital form; updated and renamed home care package (SA456) and residential care (SA457) forms; and a new form for residential aged care property details for Centrelink and DVA customers (SA485).

The Department also advises: 'Keep in mind, not everyone needs to complete a means assessment form. Customers only need to complete a form if either:

- they don't get a means tested income support payment, for example are a self funded retiree; and



- they are entering residential care, get a means tested income support payment and they own their home.

If we have the details we need, we'll complete an assessment for customers automatically. Please make sure their income and asset details are up to date. We'll write to you and the customer to confirm how much they need to pay.'

Want to try some innovative 'speed dating'? **Sponsored content**

Bentleys is delivering Australia's first aged-care accelerator program – [CareFactor](#). Bentley's are seeking providers to participate in an afternoon session in Brisbane on Tuesday 24 September where teams will demo their products via a 'speed dating' type format. This is a great opportunity to capture a glimpse of leading innovation in the sector. [Find out more](#)



Professor Hal Swerissen to present at 2019 ACSA National Summit



ACSA is pleased to announce Professor Hal Swerissen as a speaker for our 32nd National Summit - to be held in Melbourne, Victoria from 8-10 October 2019.

Dr Hal Swerissen is Fellow at the Grattan Institute and Emeritus Professor at La Trobe University. He has published more than 150 books, articles, reports and conference papers on health and community services, policy and program development and evaluation. He has also served on numerous reviews and consultative bodies for government.

Register now at www.acsasummit.com.au. **HURRY** - Early Bird Registration CLOSING TODAY!



We want to share your stories

ACSA's members are providing innovative and quality services to thousands of older Australians every day – and we'd like to share some of these stories with others through ACSA Weekly.

Please send us any of your stories that feature your services at their best, and make sure our email ascsacommunications@acsa.asn.au is on your distribution list for any media releases or updates so we can share the news with the rest of ACSA's membership.



ACSA's State/Territory News

[New South Wales & Australian Capital Territory](#)

[Queensland](#)

[South Australia & Northern Territory](#)

[Tasmania](#)

[Victoria](#)

[Western Australia](#)

WORKFORCE SYMPOSIUM

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WA | SA | VIC | TAS | NSW
August - September 2019

[Click to view ACSA's Events Program](#)



21 August - 12 September: [National Workforce Symposium Series](#) (National) ****a must-attend event****

21 August - 16 October - [If it's not documented, it didn't happen](#) (NSW, QLD & SA)

20, 21, 22 August & 3, 5, 6 September: [Standard 8, Organisational Governance Masterclasses \(VIC\)](#)

29 August: [Standard 8, Organisational Governance Masterclass \(Perth\)](#)

8 - 10 October: [2019 ACSA National Summit](#) (Melbourne)

8 November: SA Retirement Living Symposium ****save the date**** (SA)

[Click to view ACSA's Training & Professional Development Program](#)



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We are committed to making a difference to our clients.

Russell Kennedy is a leading Australian law firm with offices in Melbourne and Sydney.

We have acted for clients in the aged care sector for more than 35 years and provide market-leading expertise, outstanding service and exceptional legal solutions across all aspects of aged care.

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For more information on our aged care legal services visit:
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Other Events



Compassion Revolution Conference - Melbourne, 10-11 September



Compassion Revolution is a new kind of conference for people in health and care industries who are hungry for positive change. We are bringing together people with lived experience; world class clinicians; storytellers; creatives; entrepreneurs and a room full of amazing humans who care. [Click here to find out more.](#)

2019 Global Ageing Network Conference - Toronto Canada, 17-19 September



Are you interested in joining other professionals and consumers of long term care and ageing services from around the world to learn about emerging research and innovation in a unique forum dedicated to shared knowledge and professional networking? Join the Global Ageing Network at the [2019 Global Ageing Network/OLTCA conference](#) in Toronto, Canada from September 17-20.

Publications, reports, grants and resources

Department of Health:



- Provide your feedback on the future of aged care system navigation - [click here](#)
- Aged Care Sector Newsletter: Aged Care Quality and Safety Commission's newsletter, Quality Indicator Program data collection, CHSP Audit and more - [click here](#)
- Base interest rate changes - [click here](#)

Political Alerts (FED)

Interested in state-specific political alerts? Please check [state news](#).

\$100 million in community grants to empower people with disability (FED)

The Morrison Government has announced \$100 million in funding for programs aimed at empowering people with disability across Australia to be independent and engage fully in social, economic and community life. Minister for the National Disability Insurance Scheme, Stuart Robert, said the Individual Capacity Building grants is now open and will fund activities in the community over the next three years that benefit all Australians with disability, their carers and families. 'I want to see people with disability in Australia having more opportunities to participate in and contribute to the community and this funding will go towards building inclusive communities right across our country,' Mr Robert said. [Read more](#)

Delivering the assisted living needs of the future (FED)

Australians will live in their homes longer using cutting-edge technology in 'smart homes'. The Morrison Government is providing \$3 million to establish a research hub to develop personalised technologies to support older Australians and Australians with disability to continue living in their own home or residential care. Minister for Education Dan Tehan and Minister for Housing Michael Sukkar today launched the Research Hub for Digital Enhanced Living at Deakin University in Melbourne. Mr Tehan said the Morrison Government was funding research to address the growing need for personalised and practical in-home care. [Read more](#)

Unprecedented support for Australia's carers (FED)

The Morrison Government is introducing the single biggest reform in more than a decade to better support Australia's 2.7 million carers. Minister for Families and Social Services Anne Ruston today announced a new regional network of service providers to deliver more than five times the number of services currently available. Ten not-for-profit organisations will receive about \$493 million over five years to establish a new network of 16 Carer Gateway service providers as part of the Morrison Government's record commitment of nearly \$700 million to support the important work of the nation's unpaid carers. [Read more](#)



Dementia doesn't discriminate. Do you? (FED)

To mark Dementia Action Week 2019, which runs from 16-22 September, Dementia Australia will be calling on all Australians to change how we respond and behave around people living with dementia. This year's theme, Dementia doesn't discriminate. Do you?, aims to start a conversation with all Australians to consider how discrimination impacts people living with dementia, their families and carers. Dementia Australia CEO Maree McCabe said dementia doesn't discriminate in terms of who is impacted, but we can choose not to be discriminatory in the way we interact with individuals who are living with this chronic condition. [Read more](#)



Missed an ACSA Weekly?

CATCH UP HERE

NATIONAL PARTNERS



INDUSTRY PARTNERS





UNE's Law School invites you to the

Annual Sir Frank Kitto Public Lecture 2019

Wednesday 18 September 2019

5.00pm-6.00pm light refreshments

6.00pm-7.00pm Public Lecture

Armidale Town Hall, 127 Rusden Street, Armadale NSW 2350

Presented by

The Honourable Fred Chaney AO



'The Long Road to Uluru and Beyond'

Register via

<https://www.eventbrite.com.au/e/the-honourable-fred-chaney>

The lecture will explore the significance of the Uluru Statement from the Heart and its place in the post settlement Indigenous journey. It is also relevant to the nation's journey towards reconciliation. Its initial rejection by the Government was a blow to Indigenous Australians, and an examination of the reasons for opposing a constitutional enshrined Voice to Parliament is needed. The lecture will argue that the Voice to Parliament is of value both symbolically and practically but that understanding the reasons why some sections of the Australian community find any recognition proposition difficult is a key to successfully achieving recognition.

The Hon Fred Chaney AO practised law as a solicitor and barrister in Western Australia and the Territory of Papua and New Guinea before entering the Senate in 1974. He was leader of the Opposition in the Senate from 1983 to 1990. His ministerial portfolios included Aboriginal Affairs and Social Security. After leaving Parliament, he undertook research into Aboriginal Affairs policy and administration as a Research Fellow with the Graduate School of Management at the University of Western Australia. He was Chancellor of Murdoch University from 1995 until 2003. In 1994 he was appointed as a member of the National Native Title Tribunal. He served as Co-Chair of Reconciliation Australia Ltd from 2000 to 2005 and continues as a Director on the board. In 2007, he chaired the Consultation Committee on a Human Rights Act for Western Australia.

His distinguished career has been recognised through a number of awards, including being appointed as an Officer of the Order of Australia (AO), the Sir Ronald Wilson Leadership Award for 'Exceptional leadership in the fields of social justice, human rights, equality and anti-racism' and, in 2014, Senior Australian of the Year.



Fred-Chaney_Poster
.pdf

MASTERCLASS SERIES

Women in Health & Aged Care Leadership



30th Sept & 1st Oct 2019, Sydney

3rd & 4th Oct 2019, Melbourne

Women in Health & Aged Care Leadership Masterclass

Do you want to take the next step in your career?

Ensuring you are equipped with the necessary communication, leadership and management skills is essential in taking that next step, especially in the health and aged care sectors.

The inaugural **Women in Health & Aged Care Leadership Masterclass** is your opportunity to develop a toolkit for career progression and to network with like-minded peers.

The masterclasses will be facilitated by Dr B Anne Brand and will run in the following cities in September and October:

- Sydney, NSW - 30 September & 1 October - [find out more](#)
- Melbourne, VIC - 3 & 4 October - [find out more](#)

Attend this event and take away how to:

- Identify your personal leadership style and become an authentic leader in your sector;
- Communicate effectively to increase engagement and expand your influence;
- Respond to change and develop resilience; and
- Drive innovation and lead change in your organisation.



*For a limited time only, ACSA members can get \$200 off the ticket price. Use the code CC*ACSA.



ACSA Member Update | 28 August 2019

[View this email in your browser](#)

ACSA Member Update

Base interest rate - correction

Dear Debra,

Following last month's reduction in the pension deeming rate, the Department of Health updated its website to advise that the Base Interest Rate for residential aged care providers had been reduced.

In our advice to Members on the reduction in the Base Interest Rate from 3.75% to 3.00%, we should have said that the Base Interest Rate to be used in calculating interest is the rate applicable on the day after the resident's departure or, if the person has died, the rate applicable on the day after the approved provider is shown a copy of probate or letters of administration. We apologise for this oversight.

The Base Interest Rate for July 2019 was 3.75% which is the same as for the previous quarter. The Base Interest Rate for 1 August 2019 to 30 September 2019 is 3.00%.

This means, for example, that if a resident died prior to 1 August 2019 and probate is received between 1 August 2019 and 30 September 2019 then the 3.00% Base Interest Rate would apply.

As noted in the 15 August 2019 Edition of ACSA Weekly, while the reduction in the Base



Interest Rate is welcome news, ACSA remains of the view that it is too high in the continuing low interest rate environment. ACSA has written to the Minister for Aged Care and Senior Australians recommending that the Base Interest Rate be the rate residential aged care providers are able to earn on an at-call deposit account with major Australian banks. We have also asked for the Government to consult aged care providers on options so that providers are not adversely affected when probate is prolonged.

Questions about the base interest rate can be emailed to the Department of Health's prudential area at prudential@health.gov.au.

Current and previous interest rates can be found on the Department's website [here](#).

A promotional banner for the 'WORKFORCE SYMPOSIUM'. The left side features silhouettes of seven diverse people standing in a row against a light blue background with a curved orange and teal graphic element. Below the silhouettes is the ACSA logo. To the right, the text 'WORKFORCE SYMPOSIUM' is in large, bold, dark blue letters. Below that, the tagline 'Enhancing our most valuable asset' is in a smaller, italicized font. An orange button with the text 'REGISTER NOW' is positioned below the tagline. At the bottom right, the text 'WA | SA | VIC | TAS | NSW' and 'August - September 2019' is displayed in white on a teal background.

